

SPRINTER

**READY FOR
ANYTHING**



The 2024 Sprinter

Mercedes-Benz



READY

**FOR YOU
& YOUR FUTURE**

From South Carolina – the Sprinter.

From performance and durability to capacity and cargo space, there are so many reasons why the Sprinter is a smart investment. But here's one more: our state-of-the-art, \$500 million facility in North Charleston, SC, is now home to up to 1,300 skilled workers committed to helping assemble one of the most advanced vehicles on the road today.

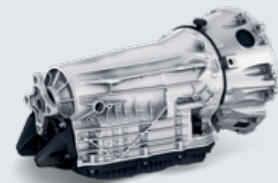
Higher satisfaction. Lower cost of ownership.

The Sprinter is designed to deliver cost effectiveness that lasts for years.



2.0L 4-CYLINDER DIESEL ENGINES – HIGH AND STANDARD OUTPUT

One of the most popular engine models in Sprinter history, the new 4-cylinder diesel balances low fuel consumption and low emissions with quieter noise and vibration levels than ever before. With high torque and high elasticity at low speeds, this new engine provides optional traction for off-road driving. With a high and standard output option, the engine is now up to 30 lbs. lighter.



9G-TRONIC 9-SPEED AUTOMATIC TRANSMISSION

This transmission has been upgraded with multiple improvements that lead to increased driving comfort and quicker shifting. A higher overall gear ratio allows for more torque at lower speeds, improving maneuverability and enhancing the steering feel for efficient highway driving.

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UP TO A 20,000-MILE SERVICE INTERVAL¹

The Sprinter's Best-in-Class service intervals of up to 20,000 miles¹ for diesel keeps you on the road, raising productivity and lowering the total cost of ownership.

READY

**WITH PERFORMANCE
& SAFETY**

Ready to power your business.

Whatever your dreams may be, a Mercedes-Benz engine keeps you moving toward success.

2.0L 4-CYLINDER DIESEL ENGINE - HIGH OUTPUT



CONFIGURATION:
DOHC

INDUCTION SYSTEM:
Common-Rail-Direct-
Injection (CDI)

BORE/STROKE:
82 mm/92 mm

HORSEPOWER @ RPM:
211 hp @ 1,600-2,400 rpm

TORQUE: lb-ft @ RPM:
332 lb-ft @ 1,600-2,400 rpm

TRANSMISSION:
9G-TRONIC Automatic Transmission

2.0L 4-CYLINDER DIESEL ENGINE - STANDARD OUTPUT



CONFIGURATION:
DOHC

INDUCTION SYSTEM:
Common-Rail-Direct-
Injection (CDI)

BORE/STROKE:
82 mm/92 mm

HORSEPOWER @ RPM:
170 hp @ 1,600-2,400 rpm

TORQUE: lb-ft @ RPM:
295 lb-ft @ 1,600-2,400 rpm

TRANSMISSION:
9G-TRONIC Automatic Transmission

With safety, we're ahead from every angle.

With the Sprinter, we didn't just aim to set a new benchmark for vans - we set out to make one of the safest vehicles on the road, period.



ACTIVE BRAKE ASSIST²

This advanced system senses the likelihood of a collision with a vehicle ahead, and sends both a visual and audible warning; autonomous braking can also be initiated.



ACTIVE DISTANCE ASSIST DISTRONIC³

This intelligent cruise control system senses traffic conditions and actively controls your speed to keep you at a safe distance.



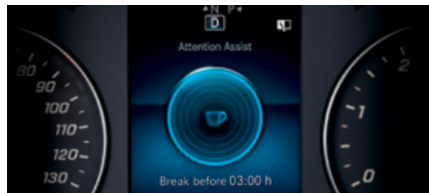
ACTIVE BLIND SPOT ASSIST⁴

This system's Rear Cross-Traffic Alert (RCTA)⁵ employs automatic braking to avoid a collision with traffic crossing the vehicle's path (e.g., vehicles or pedestrians) when reversing.



360° CAMERA⁶ AND DIGITAL REARVIEW MIRROR CAMERA

When the Reverse gear is selected, the 360° camera generates various views of the vehicle's surroundings and displays them in real time on the multimedia display. The digital rearview mirror camera (optional) provides clear visibility directly behind the vehicle, making parking and reversing easier to navigate.



ATTENTION ASSIST⁷

Helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.



ACTIVE LANE KEEPING ASSIST⁸

This system can provide you with visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.

READY

WITH CONNECTIVITY

[Learn more](#)



CHARGING OPTIONS are strategically located on the dashboard, and include USB-C ports and 12V chargers as standard equipment, along with an available wireless option.



SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID AUTO®, as well as Bluetooth® capability, is available in the Sprinter.



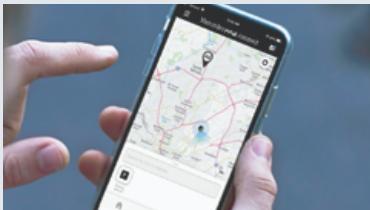
THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE) MULTIMEDIA SYSTEM delivers content from navigation to entertainment and includes optional LINGUATRONIC “Hey Mercedes” voice control and what3words, the geocoded map system.



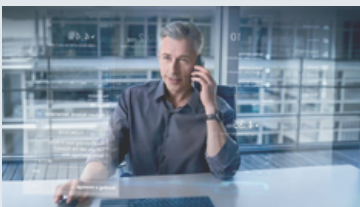
7" AND 10.25" TOUCHSCREENS, activated via touch, voice control, or touch buttons on the steering wheel, are available in the Sprinter.

Available on Sprinters for both personal and business use, Mercedes me connect¹⁰ ensures that you remain connected to your van at all times and from anywhere. Add an additional layer of safety, comfort, and efficiency with Mercedes me connect¹⁰.

CONNECTIVITY SOLUTIONS FOR YOUR VEHICLE¹²



MERCEDES ME CONNECT APP¹³ — the direct line to the driver. The driver can easily access valuable vehicle-related information.



MERCEDES ME CONNECT¹⁰ PORTAL
Manage your account's users and your vehicle's Mercedes me connect¹⁰ services in the Mercedes me connect¹⁰ Portal.



COMMUNICATION MODULE¹¹
This is the central point of contact that ensures the broadest range of connectivity, quickly transmitting data with the permanently installed 4G LTE SIM card.

Mercedes me connect

Mercedes me connect¹⁰ is the digital extension of your van. Whether you're getting customer support or simply checking your fuel, Mercedes me connect¹⁰ is here to make life easier.

BENEFITS AT A GLANCE:

- **Mercedes me connect¹⁰** provides a quick snapshot of your mileage, fuel level, tire pressure¹⁴ and more. Plus, you can see your vehicle's location, and lock or unlock the doors¹⁵ at the touch of a button.
- **Enjoy maintenance and support with a personal touch.** From maintaining your vehicle to receiving help in the event of an accident²⁰ Mercedes me connect¹⁰ provides an additional layer of comfort and safety¹⁶.
- **The Mercedes me connect App¹³** provides an overview of your vehicle by housing your remote access services¹⁵ Download the app today, and take full advantage of your Mercedes me connect¹⁰ services. Available on the App Store and Google Play.

For more information, visit our website at www.mercedes.com/en/connectivity

SPRINTER CARGO

[Learn more](#)

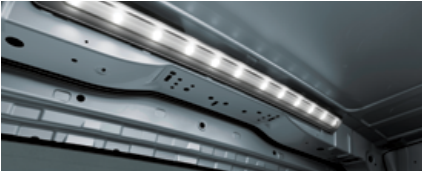
Sprinter Cargo Vans are available in 2500, 3500, 3500XD & 4500 series.



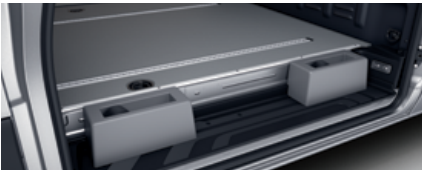
Available on the Single tire models, this wheel arch covering's square shape and flat top provide extra storage opportunities, as well as protection for the wheel arch.



The rear doors feature hinges with self-locking mechanisms.



LED strip lighting improves cargo-loading vision.



Pallet bracing and tie-downs help when hauling cargo with unusual sizes and shapes!¹⁷



The Sprinter 4500 model sets the benchmark for payload capacity of up to 6,812 lbs.

Maximum effort.

Whatever your work demands are, the Sprinter Cargo Van gives you the flexibility to create a configuration to meet your exact needs.

TWO ROOF HEIGHTS

STANDARD ROOF

Max: 96"



HIGH ROOF

Max: 96"



THREE LENGTHS



234" (144" WB)

274" (170" WB)

290" (170" EXT. WB)

SPRINTER CARGO QUICK FACTS



MAXIMUM PAYLOAD:

6,812 lbs.



MAXIMUM CARGO FLOOR LENGTH:

189"



TRANSMISSION:

9G-TRONIC 9-speed Automatic Transmission



MAXIMUM CARGO VOLUME:

533 cu. ft.



ENGINES:

2.0L 4-cylinder Diesel Engine – High Output
2.0L 4-cylinder Diesel Engine – Standard Output



MAXIMUM INTERIOR STANDING HEIGHT:

79"



MAXIMUM TOWING CAPACITY:¹⁸

7,500 lbs.



MAXIMUM CARGO FLOOR WIDTH:

74"

All measurements in inches. All width measurements include mirrors.

SPRINTER CREW

[Learn more](#)

Sprinter Crew Vans are available in 2500, 3500, 3500XD & 4500 series.

Carrying you forward.

The Sprinter Crew Van seats up to five, and still has room for material or cargo.



The removable three-seat bench is covered in durable upholstery and gives your crew a roomy, safe, and comfortable ride.



In addition to seating for up to five people, the Sprinter Crew Van features ample cargo space.

TWO ROOF HEIGHTS

STANDARD ROOF

Max: 96"



HIGH ROOF

Max: 96"



TWO LENGTHS



234" (144" WB)

274" (170" WB)

SPRINTER CREW QUICK FACTS



MAXIMUM PAYLOAD:

6,437 lbs.



MAXIMUM CARGO VOLUME:

381 cu. ft.



MAXIMUM TOWING CAPACITY:¹⁸

7,500 lbs.



MAXIMUM CARGO FLOOR LENGTH:

144"



ENGINES:

2.0L 4-cylinder Diesel Engine - High Output
2.0L 4-cylinder Diesel Engine - Standard Output



MAXIMUM INTERIOR STANDING HEIGHT:

77"



TRANSMISSION:

9G-TRONIC 9-speed Automatic Transmission



SEATING CAPACITY:

Up to five

All measurements in inches. All width measurements include mirrors.

Sprinter Passenger Vans are available in 2500 series.

SPRINTER PASSENGER
[Learn more](#)



Sprinter Passenger Van offers seating for up to 15 adults.



An impressive interior standing height of up to 6'3" provides greater passenger comfort with plenty of room to move.



Roof air conditioning comes in two output levels, including a high-performance air conditioner.



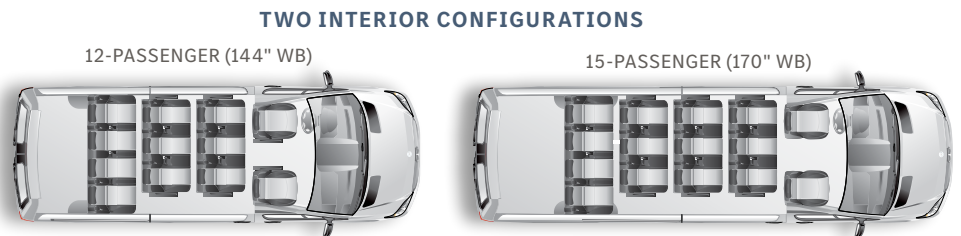
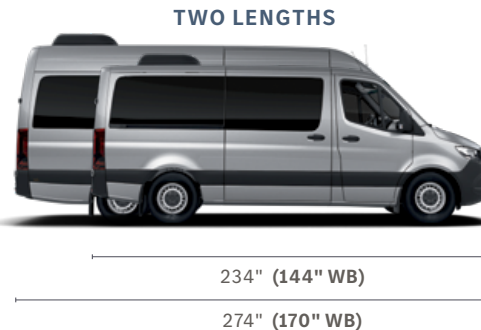
The ergonomic rear seats have individual headrests and an available reclining option.




The maximum 70" floor width and generous legroom mean there's plenty of room to sit and stretch out.


Seats 15. Stands alone.


Looking to carry more passengers? The Sprinter accomplishes that in a big way with seating for up to 15 people.





SPRINTER PASSENGER QUICK FACTS


 **MAXIMUM PAYLOAD:**
3,560 lbs.

 **MAXIMUM CARGO VOLUME:**
117 cu. ft.


 **MAXIMUM TOWING CAPACITY:¹⁸**
5,000 lbs.

 **TRANSMISSION:**
9G-TRONIC 9-speed Automatic Transmission

 **ENGINES:**
2.0L 4-cylinder Diesel Engine - High Output
2.0L 4-cylinder Diesel Engine - Standard Output

 **MAXIMUM INTERIOR STANDING HEIGHT:**
75"

 **STANDARD FRONT REAR A/C**

 **SEATING CAPACITY:**
Up to 15

All measurements in inches. All width measurements include mirrors.

SPRINTER CAB CHASSIS/CUTAWAY

[Learn more](#)

Sprinter Cab Chassis/Cutaway Vans
are available in 3500XD & 4500 series.

Ready for your future.

A successful future starts with a strong foundation. That's exactly what the Sprinter Cab Chassis/Cutaway gives you.



Choose between the standard 3500XD model (GVWR of 11,030 lbs.) or the 4500 model (GVWR of 12,125 lbs.) and build the Sprinter Cab Chassis/Cutaway that works best for you.



The Sprinter's flat, unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle to life.

ONE ROOF HEIGHT

Max: 96"

Max: 98"



TWO LENGTHS

246" (144" WB)

273" (170" WB)



SPRINTER CAB CHASSIS/CUTAWAY QUICK FACTS



MAXIMUM PAYLOAD:

7,506 lbs.



MAXIMUM TOWING CAPACITY:¹⁸

7,500 lbs.



ENGINE:

2.0L 4-cylinder Diesel Engine – High Output
2.0L 4-cylinder Diesel Engine – Standard Output



SEATING CAPACITY:

Up to three



TRANSMISSION:

9G-TRONIC 9-speed Automatic Transmission

All measurements in inches. All width measurements include mirrors.

eSprinter Cargo Vans
are available in 2500 series.

eSPRINTER

[Learn more](#)

Achieve more, more efficiently.

Introducing the future of electric, here today. Intelligent, reliable, and sustainable – the all-new eSprinter is powered for great potential.



Battery and Range up to 248 miles on a single charge (400 km)*



Digital Rearview Mirror (optional) always has your back.



10.25" MBUX (optional) keeps you connected on the move.



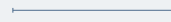
Active Blind Spot Assist⁴ (optional) offers peace of mind while driving.



Heated Steering Wheel (optional) to stay warm in colder climates.

ONE ROOF HEIGHT

Max: 96"



Max: 98"

ONE LENGTH



280" (170" WB)

eSPRINTER QUICK FACTS



CARGO VOLUME:

488 cu. ft.



POWER:

Up to 155 kW



BATTERY CAPACITY:

Up to 113 kWh



CHARGING POWER:

AC: Up to 9.6 kW

DC: Up to 50/115 kW

*Estimated driving range determined internally in accordance with the "WLTP test procedure" certification method with a fully charged battery for European Versions. Driving range may vary based on model, terrain, temperature, driving style, optional equipment, use of vehicle features, and other factors.

All measurements in inches. All width measurements include mirrors.

eSPRINTER

[Learn more](#)

eSprinter Cargo Vans
are available in 2500 series.

Excellence, electrified.

Stay ahead of the curve in the all-new eSprinter. Impressive performance takes you further. Advanced technology keeps you in charge of tomorrow.



DRIVING MODES

Three driving modes – Comfort, ECO, and Max Range – allow you to customize performance and energy consumption.

[Learn more](#)



REGENERATIVE BRAKING MODES

Up to five regenerative braking modes, including an intelligent regenerative braking mode (D^{smart}), allow for a customizable driving experience.

[Learn more](#)



INTEGRATED SERVICE PACKAGE INCLUDED

The first four eSprinter maintenances are included with your purchase and allow for a “no worry” maintenance schedule.

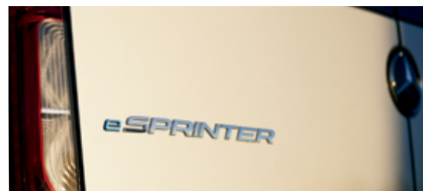
[Learn more](#)



CHARGING CAPABILITIES

Stay in motion with a DC fast charging battery that powers your eSprinter from 10% to 80% in as little as 42 minutes.*

[Learn more](#)



ECO ASSIST

Depending on the situation while driving, the ECO Assist system automatically chooses the ideal regeneration stage to recover energy.

[Learn more](#)



BATTERY CERTIFICATE

An industry-leading option to extend to 8 years/185,000 miles is available with maintenance or complete service contract.

[Learn more](#)



Mercedes me connect¹⁰, EV-Specific Services

Registering for Mercedes me Charge can allow for maximum connectivity, as well as an exceptional charging experience. Mercedes me Charge navigation with Electric Intelligence suggests the optimal route, signals when to recharge, and displays nearby, open charging stations. With the Mercedes me connect App¹³, you can pay at charging stations and view your range, charge level, and total savings. In addition, the app includes advanced preconditioning features, allowing you to remotely adjust climate and turn on heated seats, even while your eSprinter is charging.

[Learn more](#)

*Minimum charging time of 10% to 80% under optimum conditions at DC fast charging station with a supply voltage of 400 volts, 300 A; the charging time can vary depending on diverse factors, such as ambient and battery temperature and due to the use of auxiliary consumers, such as heating. Maximum peak charging capacity at DC fast charging station with a supply voltage of 400 volts, 300 A; the maximum charging capacity is dependent on diverse factors, such as ambient and battery temperature and the charge status of the battery when starting to charge. AC charging is also available.

Sprinter All-Wheel-Drive Vans are available in 2500, 3500 & 3500XD series.

SPRINTER AWD

[Learn more](#)

Make your own roads.

Whether you're on the job or off the main road, you can run up against situations such as bad weather or rough terrain. You can try and avoid them - or meet them head-on with the Sprinter on-demand All-Wheel-Drive option.

PASSENGER

TWO ROOF HEIGHTS

STANDARD ROOF

Max: 92"

Max: 106"



HIGH ROOF

Max: 92"

Max: 118"



ONE LENGTH



234" (144" WB)

CREW

TWO ROOF HEIGHTS

STANDARD ROOF

Max: 96"

Max: 100"



HIGH ROOF

Max: 96"

Max: 111"



TWO LENGTHS



234" (144" WB)

274" (170" WB)

CARGO

TWO ROOF HEIGHTS

STANDARD ROOF

Max: 96"

Max: 100"



HIGH ROOF

Max: 96"

Max: 111"



THREE LENGTHS



234" (144" WB)

274" (170" WB)

290" (170" EXT. WB)

CAB CHASSIS/ CUTAWAY

ONE ROOF HEIGHT

Max: 96"

Max: 98"



TWO LENGTHS



246" (144" WB)

273" (170" WB)

All measurements in inches. All width measurements include mirrors.

**EXPERT
UPFITTER**

Mercedes-Benz
**EXPERT
SOLUTIONS**

Get your concept up and running.

You have a concept in mind – let a Mercedes-Benz Vans eXpertUpfitter build it for you. Our job is to help you find a van that is ready to fit your ultimate conversion needs. With the Best-in-Class cargo volume of the Sprinter, and the impressive 7,506 lbs. of payload of the Sprinter 4500 Cab Chassis/Cutaway, each Mercedes-Benz Van is a blank canvas on which you can create a design to meet your specific needs. Whether you're in need of a simple work van interior, a mobile veterinarian clinic, or the ultimate RV, Mercedes-Benz Vans is making you mobile and taking your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans eXpertUpfitter network. These Upfitters are committed to the highest engineering standards and levels of customer satisfaction. Working with an eXpertUpfitter gives you the flexibility to be creative and the assurance that Mercedes-Benz Vans is here to support your needs.

Find your eXpertUpfitter today at
www.upfitterportal.com/en-us/upfitters/locator



Your one stop for productivity.

You're the expert in your trade, and your van is the tool with which to get the job done. eXpertSOLUTIONS¹⁹ allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get exactly the van you want right when you need it, so you can concentrate on finishing the job.

Build your van now or get inspired by visiting www.mbvans.com/en/upfitter/locator/

eXpertSOLUTIONS¹⁹ providers Holman, Knapheide, and Drivege bring you a portfolio of turnkey solutions for your specific line of business – HVAC, Plumbing, Electrical, Telecommunication, Contracting, Delivery, Refrigeration, Food Services, and People Moving – at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all eXpertSOLUTIONS¹⁹ can be upfitted directly as Ship-Thru right next to our factory in South Carolina, saving you time and ensuring seamless integration, quick delivery, and consistent quality.



SHIP-THRU

Holman

KNAPHEIDE
SINCE 1848

DRIVERGE
VEHICLE INNOVATIONS

We have your back.

VanCARE is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you, it isn't a van – it's a tool you need to make a living.

For more information, visit www.mbvans.com/sprinter/mercedes-van-parts-and-services

ROADSIDE ASSISTANCE²⁰

All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program²⁰ and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you with peace of mind and help when you need it most.

ServiceCARE – Service solutions built for you

Whether it's a maintenance service, unexpected warranty work, or now a wear-and-tear repair, our ServiceCARE products provide customized solutions for you. You can now focus on your business with your vehicles always in top shape, minimizing your downtime and maximizing your financial cost control.



Complete

The all-inclusive service package

Service Repair Wear & Tear

If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear-and-tear repairs. The vehicle is ready for action when you need it, and you can keep costs safely under control.

Diesel Sprinter Term

3 years / 60k / 3 services

4 years / 80k / 4 services

5 years / 100k / 5 services



Extended Limited Warranty (ELW)

More warranty. More certainty.

Service Repair Wear & Tear

The Extended Limited Warranty product offers you greater coverage for mechanical, electrical, and electronic components. It protects you against unforeseen repair costs, and without any deductibles, you get the benefit of predictable and attractive conditions.

Term

5 years / 100,000 miles

6 years / 120,000 miles

7 years / 140,000 miles



Maintenance (PPM)

Keeping your van in top shape

Service Repair Wear & Tear

Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime to a minimum.

Diesel Sprinter Term

4 years / 2 services

8 years / 4 services

12 years / 6 services

MANUFACTURER WARRANTY OVERVIEW

3 years / 36k

5 years / 100k

New Vehicle Warranty



Powertrain Warranty



Diesel Engine Limited Warranty



Federal Emissions Warranty – Diesel



ENDNOTES

1. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.
2. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds, and additional information and warnings.
3. Active Distance Assist DISTRONIC® is no substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
4. Active Blind Spot Assist is a warning system only, and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a substitute for driver awareness and checking of surrounding traffic conditions. See Operator's Manual for system's operating speeds, and additional information and warnings.
5. Rear Cross-Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects based on their size, path, proximity, or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator's Manual for additional information, tips, and warnings.
6. 360° camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera.
7. Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST® may be insufficient to alert a fatigued or distracted driver, and cannot be relied on to avoid an accident or serious injury.
8. Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift, and cannot be relied on to avoid an accident or serious injury.
9. Apple CarPlay® is a product of Apple Inc. Android Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content, and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges, and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay® or Android Auto. When Apple CarPlay® or Android Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
10. Models shown may include options/packages not standard on a Sprinter. Mercedes me connect is generally available for the U.S. with the new Sprinter equipped with a Communication Module (LTE). Contact an authorized Mercedes-Benz Vans dealership for more information. Specifications are subject to change. Services require vehicle cellular connectivity and availability of vehicle GPS signal. MBUSA reserves the right to change or discontinue Mercedes me connect services at any time without prior notification or incurring any future obligation. See Terms of Use of the Mercedes me connect services at <https://www.mbusa.com/en/legal-notices/connected-vehicle>.
11. The availability of services in addition to the integrated Communication Module for Digital Services (LTE) depends on the network coverage of the mobile network provider. The Communication Module for Digital Services (LTE) is not available in the U.S. Virgin Islands or Puerto Rico. The Communication Module for Digital Services (LTE) is equipped in the Sprinter and is necessary to make use of Mercedes me connect. The availability of certain features may be limited at the current time.
12. Please refer to <https://www.mbvans.com/en/connectivity> for more details.
13. Using the Mercedes me connect App while driving might distract you from traffic conditions. This could cause you to lose control of the vehicle, which could result in an increased risk of endangering yourself and others, including the risk of accidents, personal injuries, and death. In order to prevent distracted driving, the use of the Mercedes me connect App is not permitted while operating a motor vehicle. Please follow all applicable federal, state, and local laws and restrictions, and observe the legal requirements of the country in which you are currently located.
14. The available data can vary according to the vehicle model. The tire pressure can be shown only on certain model configurations. Display of the AdBlue® level is available only in conjunction with the optional SCR Generation 3 emissions control and available only with diesel models.
15. The Remote Control function via the Mercedes me connect App makes it possible for you to view the status of the doors. The driver is also able to lock and unlock the vehicle using a code via the Mercedes me connect App.
16. By using the Accident and Breakdown Management service, the vehicle data and location are collected. Accident and Breakdown Management is available only in conjunction with the Emergency Call System. The Communication Module for Digital Services (LTE) is required to use the Accident and Breakdown Management service.
17. Unsecured cargo can become hazardous in a collision. Always secure cargo.
18. Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Please make sure to comply with local trailer load regulations.
19. eXpertSOLUTIONS program vehicles are custom, special-order-only vehicles modified by the eXpertSOLUTIONS provider of your choice. Although the MBUSA warranty does not apply to the modifications, separate warranties offered by the eXpertSOLUTIONS provider may apply. Details are available from your local dealer.
20. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.

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